

An aerial view of a resort complex. In the foreground, there are several buildings with green roofs and a large swimming pool with a blue and white pattern. In the middle ground, there is a large, irregularly shaped swimming pool with a sandy beach area and palm trees. In the background, there is a beach, a forested hillside, and the ocean with waves. The text is overlaid on the image.

# **Internship Experience Presentation**

**at**

# **Le Méridien Phuket Beach Resort**

By Naphat Nuanming

## Introduction of the Workplace

- Le Méridien Phuket Beach Resort is a five-star beachfront hotel located in Phuket, Thailand.
- The hotel serves many international guests, especially from Europe and Russia.
- It offers restaurants, bars, swimming pools, spa services, and other luxury facilities.
- The hotel focuses on high service standards and guest satisfaction.

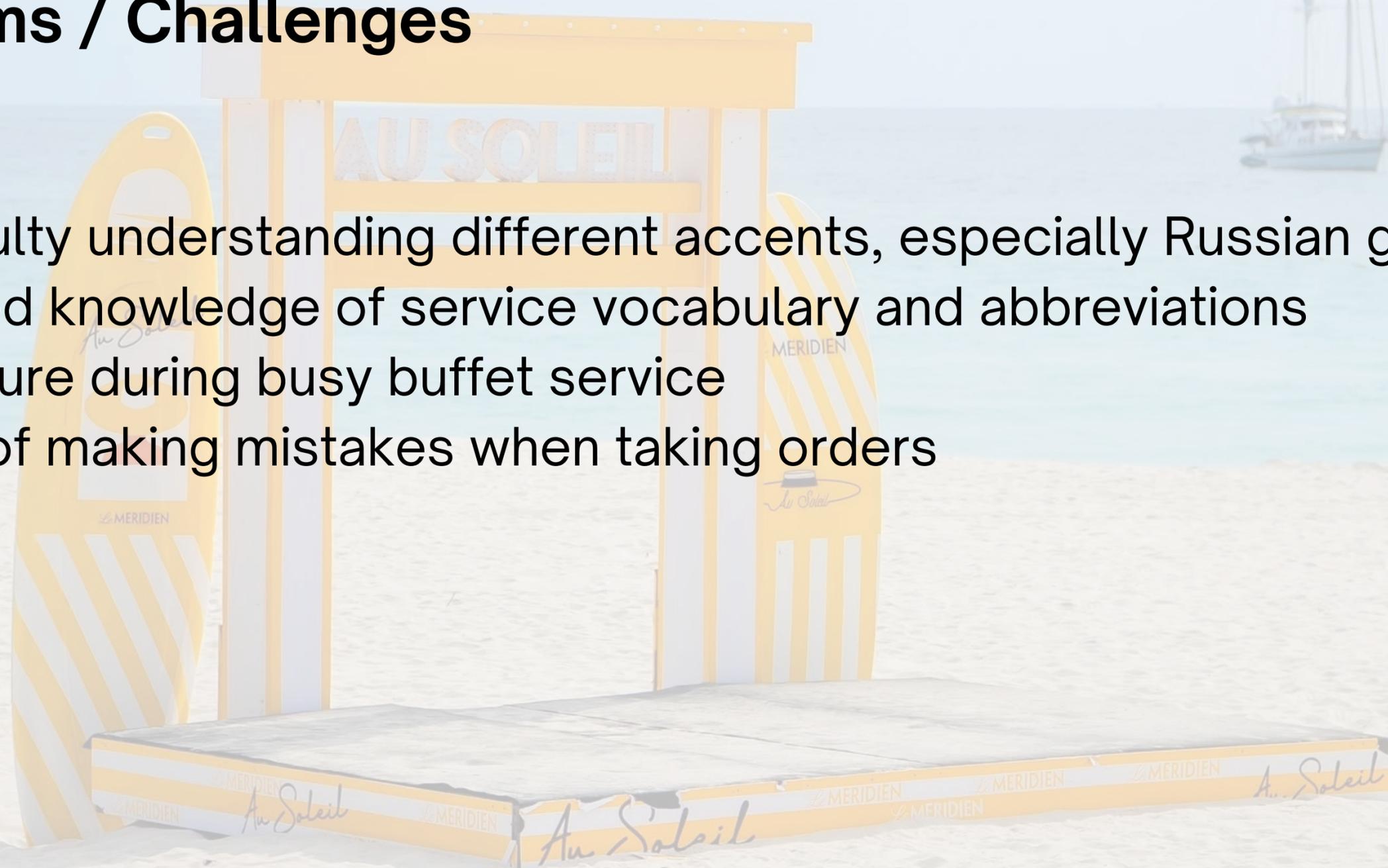
# Position and Job Responsibilities

Position: Food & Beverage Trainee (Pakarang Restaurant)

- Served guests and assisted in buffet-style service
- Took beverage orders and explained menu items
- Set up tables and prepared the dining area before service
- Coordinated with kitchen and bar staff
- Cleared plates and ensured cleanliness during service

## Problems / Challenges

- Difficulty understanding different accents, especially Russian guests
- Limited knowledge of service vocabulary and abbreviations
- Pressure during busy buffet service
- Fear of making mistakes when taking orders

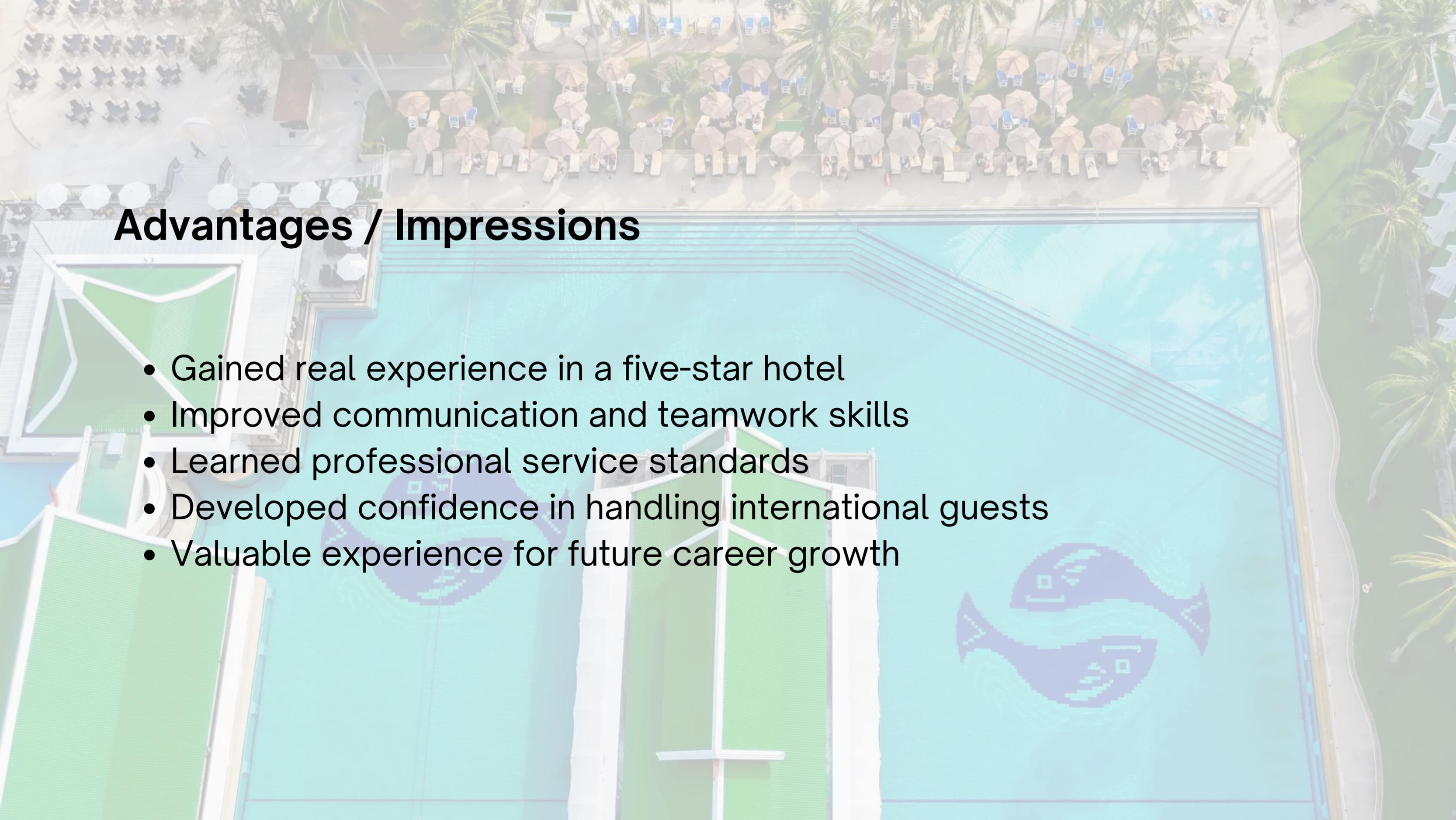


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# Solutions

- Practiced speaking clearly and slowly
- Repeated orders to confirm accuracy
- Asked senior staff for clarification
- Took notes after work to improve vocabulary
- Built confidence through daily practice

An aerial photograph of a resort pool area. The pool is large and rectangular, with a light blue color. It is surrounded by a sandy area with many lounge chairs and umbrellas. There are palm trees and other tropical vegetation around the pool. The text "Advantages / Impressions" is overlaid on the top left of the image.

## Advantages / Impressions

- Gained real experience in a five-star hotel
- Improved communication and teamwork skills
- Learned professional service standards
- Developed confidence in handling international guests
- Valuable experience for future career growth